

# Logging Into QNECT

## Introduction

The following page contains log in information to QNECT.

## Details

1. Click on the QNect link: <http://QNect.qualfon.com/>
2. Determine your user type. Depending on a person's user type will drive what type of credentials are used to log in.

User Type	Login Credentials (Username & Password)
<b>Office 365 Users:</b> All employees with @Qualfon email address	Use your office 365 email credentials. <ul style="list-style-type: none"><li>o <b>Username</b> = email username (ex. steve.luis@qualfon.com)</li><li>o <b>Password</b> = email password</li></ul>
<b>Employees using the QC (Qualfon.com) domain:</b> A Campaign that has been migrated and is using QC Domain to login to workstations:	<ul style="list-style-type: none"><li>o <b>Username</b> = local workstation login + @qualfon.com (scott.smith@qualfon.com)</li><li>o <b>Password</b> = current workstation password</li></ul>
<b>Employees with Rocketchat or Hmail email accounts.</b>	Use your Rocketchat or Hmail login. (NOTE: <b>Hmail users:</b> you will login with <a href="#">firstname.Lastname@qualfon.com</a> in QNect).
<b>All other Employees</b>	<ul style="list-style-type: none"><li>o <b>Username</b> = local workstation login + @qualfon.com (scott.smith@qualfon.com)</li><li>o <b>Password</b> = current Qualfon password</li></ul> <p>If you have issues with your password go to <a href="#">Resetting Qualfon Domain Password If You Forgot It.</a></p>

3. Enter your login credentials and click Log In.



Sign in

Sign in

4. Scroll down to the “**My Info**” section, click on “**My Profile**”, and verify your personal information.
  - A. If it is **incorrect**, please work with your **local Person Office Team** to update your information.
5. If you haven't already set up a Qualfon profile with challenge questions so you can reset your own password / unlock your account on the self-service portal, then go to:  
<https://resetpw.qualfon.com/showLogin.cc> and create a profile.

## QNECT Production Login

**NOTE:** Please clear your cache in order to login to QNECT Production. Preferred browsers are Chrome and Firefox. Users have experienced problems with Internet Explorer.

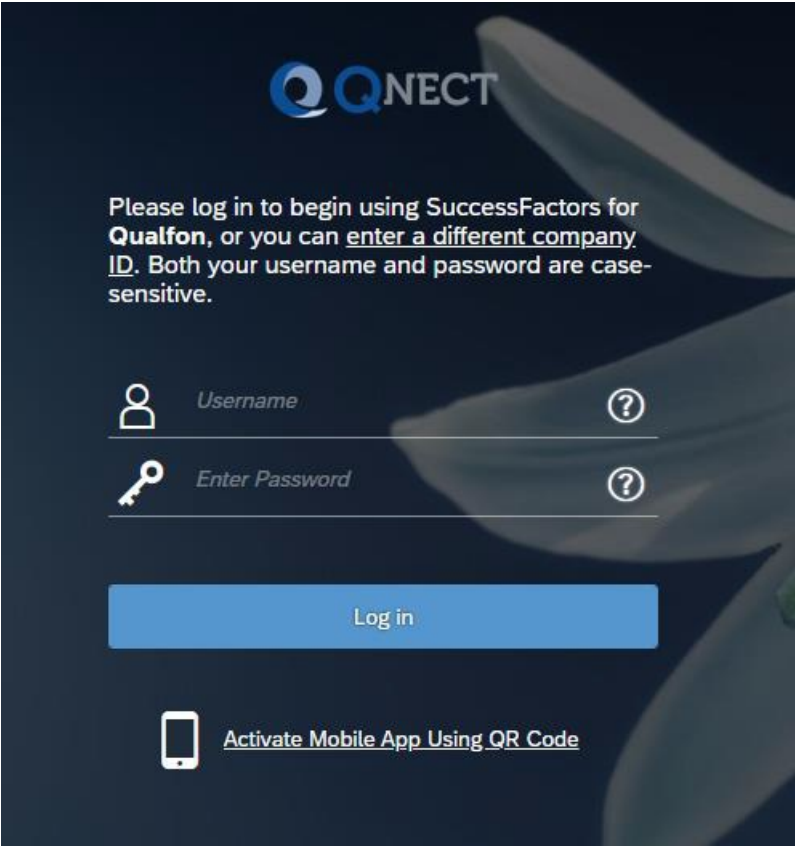
### 1. 1. Clearing Cache for Chrome:

- A. Open Chrome.
- B. Select the three dots at the top right of the browser.
- C. Select **Settings**.
- D. Scroll to the bottom of the page and select **Advanced**.
- E. Select **Clear Browsing Data**.
- F. A **Clear Browsing Data** pop-up will appear. You can either enter a **Time Range** or check the preferred boxes and click **Clear Data**.

### 2. Clearing Cache for Firefox:

- A. Open Firefox.
- B. Select the history menu icon at the top right.
- C. Select **History** from the displayed options.
- D. Select **Clear Recent History**.
- E. Enter the desired **Time Range**. You can also choose **Everything** at the bottom of the drop-down menu.
- F. A warning message will appear advising you that this action cannot be undone.
- G. Select **Clear Now** to complete.

3. To access production, make sure the statement below indicates you are using "SuccessFactors for Qualfon" as the company name or if you are prompted to for a company name enter **Qualfon**.





A. If you are not prompted to enter the company ID, you can change the company by selecting the words "enter a different company ID". Enter Qualfon for production or QualfonD for the development environment.





4. Enter your username and password.



Please log in to begin using SuccessFactors for **Qualfon**, or you can enter a different company ID. Both your username and password are case-sensitive.

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Log in



[Activate Mobile App Using QR Code](#)

## Related Articles

## Revision History

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