

# Logging Into QNECT

## Introduction

The following page contains log in information to QNECT.

## Details

1. Click on the QNect link: <http://QNect.qualfon.com/>
2. Determine your user type. Depending on a person's user type will drive what type of credentials are used to log in.

User Type	Login Credentials (Username & Password)
<b>Office 365 Users:</b> All employees with @Qualfon email address	Use your office 365 email credentials. <ul style="list-style-type: none"><li>◦ <b>Username</b> = email username (ex. steve.luis@qualfon.com)</li><li>◦ <b>Password</b> = email password</li></ul>
<b>Employees using the QC (Qualfon.com) domain:</b> A Campaign that has been migrated and is using QC Domain to login to workstations:	<ul style="list-style-type: none"><li>◦ <b>Username</b> = local workstation login + @qualfon.com (scott.smith@qualfon.com)</li><li>◦ <b>Password</b> = current workstation password</li></ul>
<b>Employees with Rocketchat or Hmail email accounts.</b>	Use your Rocketchat or Hmail login. (NOTE: <b>Hmail users:</b> you will login with <a href="#">firstname.Lastname@qualfon.com</a> in QNect).
<b>All other Employees</b>	<ul style="list-style-type: none"><li>◦ <b>Username</b> = local workstation login + @qualfon.com (scott.smith@qualfon.com)</li><li>◦ <b>Password</b> = current Qualfon password</li></ul> <p>If you have issues with your password go to <a href="#">Resetting Qualfon Domain Password If You Forgot It</a>.</p>

3. Enter your **login credentials** and click **Sign In**.



Sign in

Sign in

4. Scroll down to the **“My Info”** section, click on **“My Profile”**, and verify your personal information.
  - A. If it is **incorrect**, please work with your **local Person Office Team** to update your information.
5. If you haven't already set up a Qualfon profile with challenge questions so you can reset your own password / unlock your account on the self-service portal, then go to:  
<https://resetpw.qualfon.com/showLogin.cc> and create a profile.

## QNECT Production Login

**NOTE:** Please clear your cache in order to login to QNECT Production. Preferred browsers are Chrome and Firefox. Users have experienced problems with Internet Explorer.

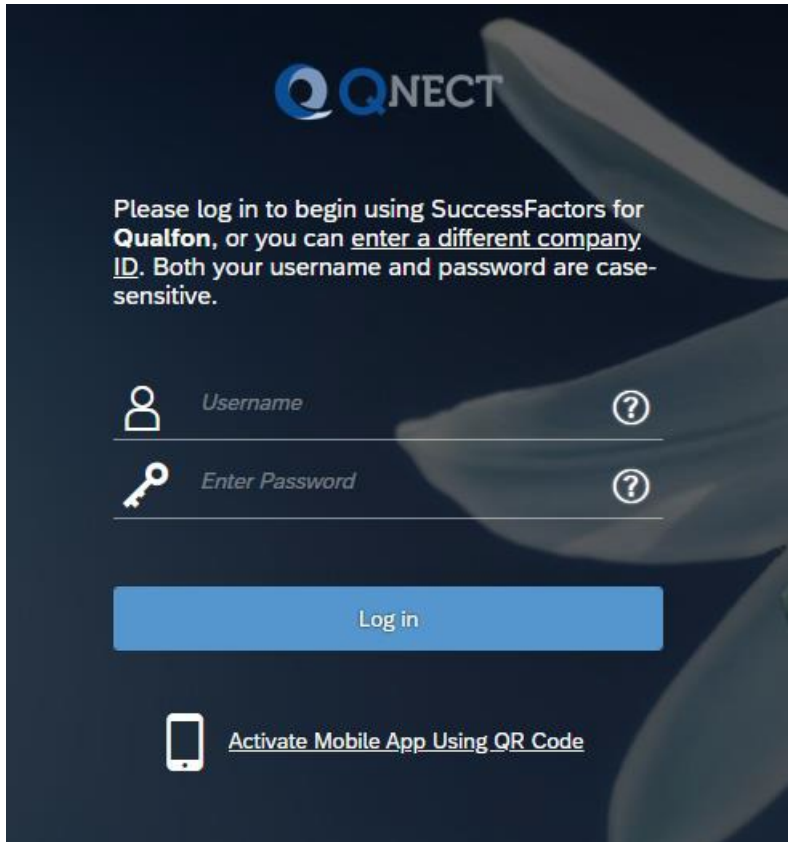
### 1. Clearing Cache for Chrome:

- A. Open Chrome.
- B. Select the three dots at the top right of the browser.
- C. Select **Settings**.
- D. Scroll to the bottom of the page and select **Advanced**.
- E. Select **Clear Browsing Data**.
- F. A **Clear Browsing Data** pop-up will appear. You can either enter a **Time Range** or check the preferred boxes and click **Clear Data**.

### 2. Clearing Cache for Firefox:

- A. Open Firefox.
- B. Select the history menu icon at the top right.
- C. Select **History** from the displayed options.
- D. Select **Clear Recent History**.
- E. Enter the desired **Time Range**. You can also choose **Everything** at the bottom of the drop-down menu.
- F. A warning message will appear advising you that this action cannot be undone.
- G. Select **Clear Now** to complete.

3. To access production, make sure the statement below indicates you are using “SuccessFactors for Qualfon” as the company name or if you are prompted to for a company name enter **Qualfon**.




The image shows the QCONNECT login interface. At the top is the QCONNECT logo. Below it, a message reads: "Please log in to begin using SuccessFactors for **Qualfon**, or you can enter a different company ID. Both your username and password are case-sensitive." There are two input fields: "Username" with a person icon and "Enter Password" with a key icon. Each field has a help icon (question mark in a circle) to its right. Below the fields is a blue "Log in" button. At the bottom, there is a mobile app icon and a link that says "Activate Mobile App Using QR Code".

- A. If you are not prompted to enter the company ID, you can change the company by selecting the words “enter a different company ID”. Enter Qualfon for production or QualfonD for the development environment.







The image shows the SAP SuccessFactors login interface. At the top is the text "SAP SuccessFactors" followed by a heart icon. Below it is a field labeled "Enter Company ID" with a grid icon to its left. To the right of the field are a help icon (question mark in a circle) and a blue button with a right-pointing arrow.

4. Enter your username and password.




Please log in to begin using SuccessFactors for **Qualfon**, or you can enter a different company ID. Both your username and password are case-sensitive.

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Log in

 [Activate Mobile App Using QR Code](#)

## Related Articles

## Revision History

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