

# Logging Into QNECT

## Introduction

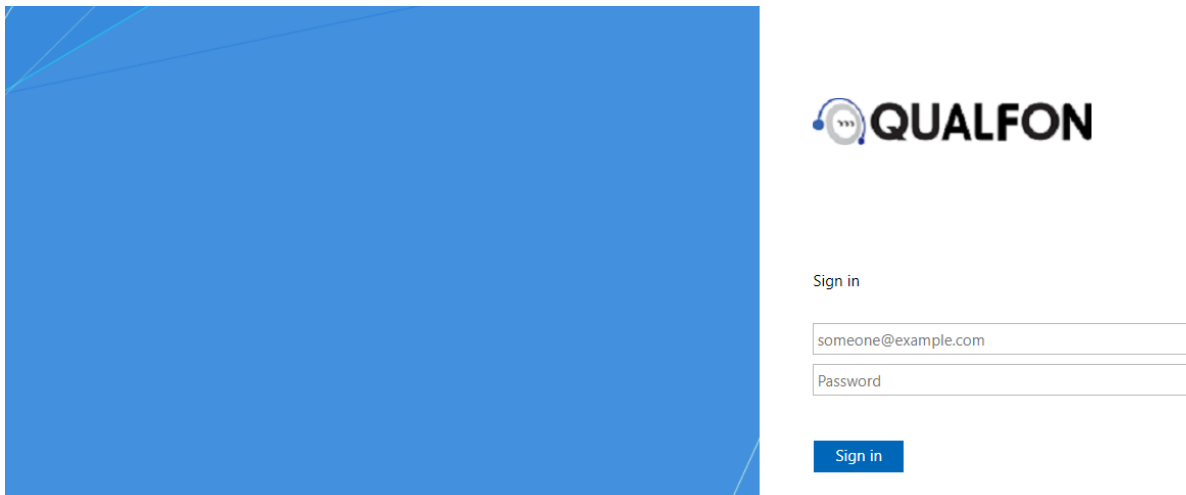
The following page contains log in information to QNECT.

## Details

1. Click on the QNect link: <http://QNect.qualfon.com/>
2. Log in with your Qualfon Credentials:
  - A. Username = email address / local workstation login + @qualfon.com ([scott.smith@qualfon.com](mailto:scott.smith@qualfon.com))
  - B. Password = current Qualfon password

**NOTE:** If you have issues with your password go to [Resetting Qualfon Domain Password If You Forgot It](#).

3. Enter your **login credentials** and click **Sign In**.



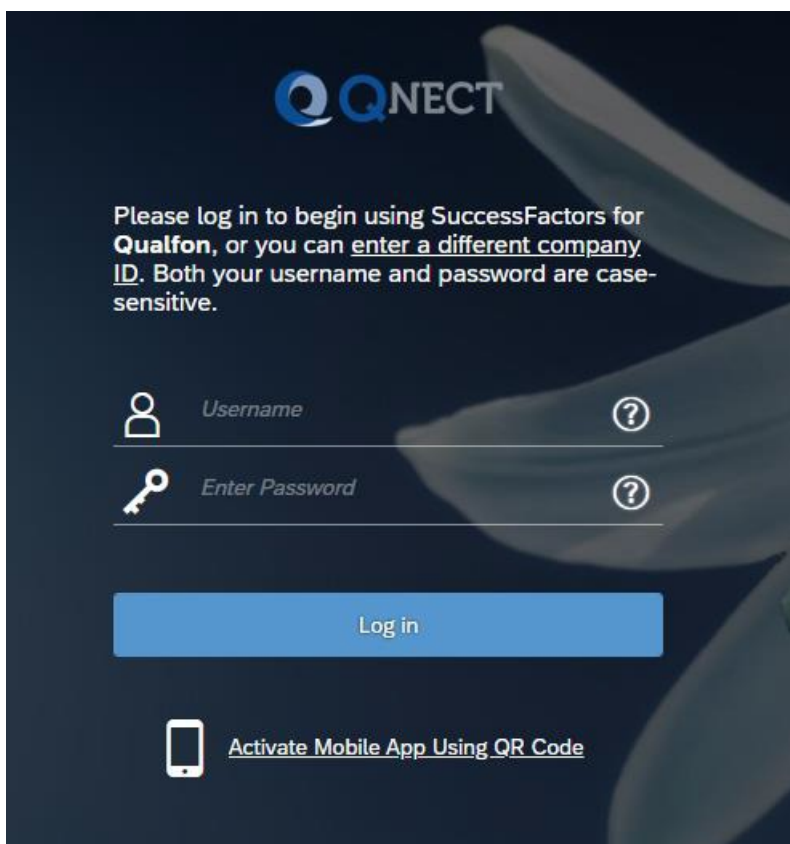
4. Scroll down to the **“My Info”** section, click on **“My Profile”**, and verify your personal information.
  - A. If it is **incorrect**, please work with your **local Person Office Team** to update your information.
5. If you haven't already set up a Qualfon profile with challenge questions so you can reset your own password / unlock your account on the self-service portal, then go to:  
<https://resetpw.qualfon.com/showLogin.cc> and create a profile.

## QNECT Production Login

**NOTE:** Please clear your cache in order to login to QNECT Production. Preferred browsers are Chrome and Firefox. Users have experienced problems with Internet Explorer.

1. **Clearing Cache for Chrome:**

- A. Open Chrome.
  - B. Select the three dots at the top right of the browser.
  - C. Select **Settings**.
  - D. Scroll to the bottom of the page and select **Advanced**.
  - E. Select **Clear Browsing Data**.
  - F. A **Clear Browsing Data** pop-up will appear. You can either enter a **Time Range** or check the preferred boxes and click **Clear Data**.
2. **Clearing Cache for Firefox:**
- A. Open Firefox.
  - B. Select the history menu icon at the top right.
  - C. Select **History** from the displayed options.
  - D. Select **Clear Recent History**.
  - E. Enter the desired **Time Range**. You can also choose **Everything** at the bottom of the drop-down menu.
  - F. A warning message will appear advising you that this action cannot be undone.
  - G. Select **Clear Now** to complete.
3. To access production, make sure the statement below indicates you are using "SuccessFactors for Qualfon" as the company name or if you are prompted to for a company name enter **Qualfon**.

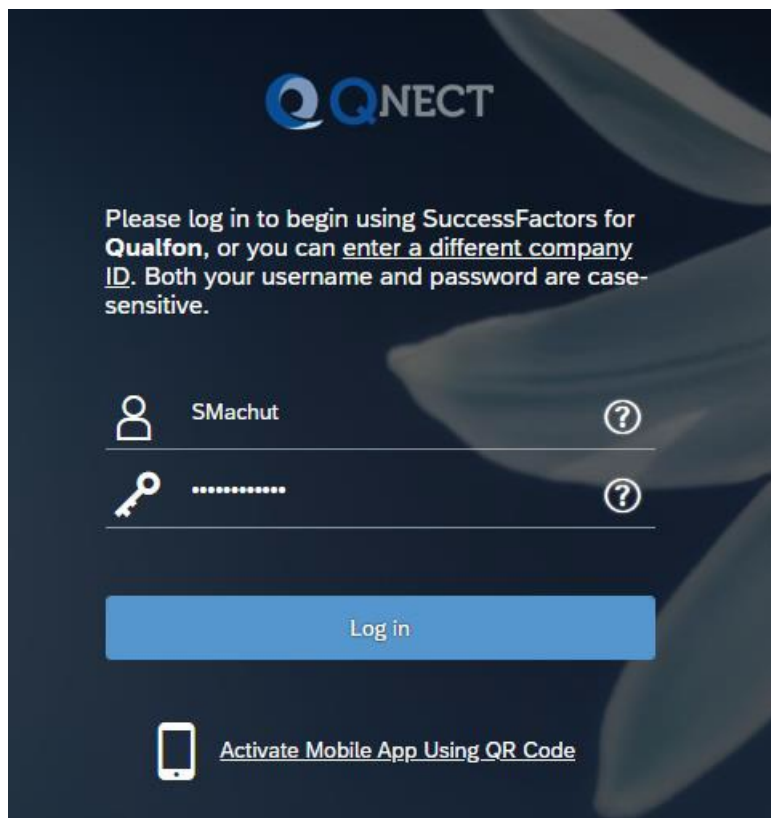


- A. If you are not prompted to enter the company ID, you can change the company by selecting the words "enter a different company ID". Enter Qualfon for production or QualfonD for the

development environment.



4. Enter your username and password.



## Related Articles

## Revision History

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