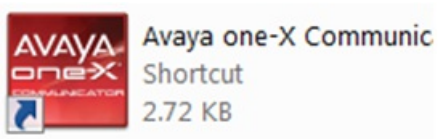# SIP Setup & Login to Avaya One-X Communicator

Introduction

Process details how to setup SIP & log into Avaya One-X Communicator.
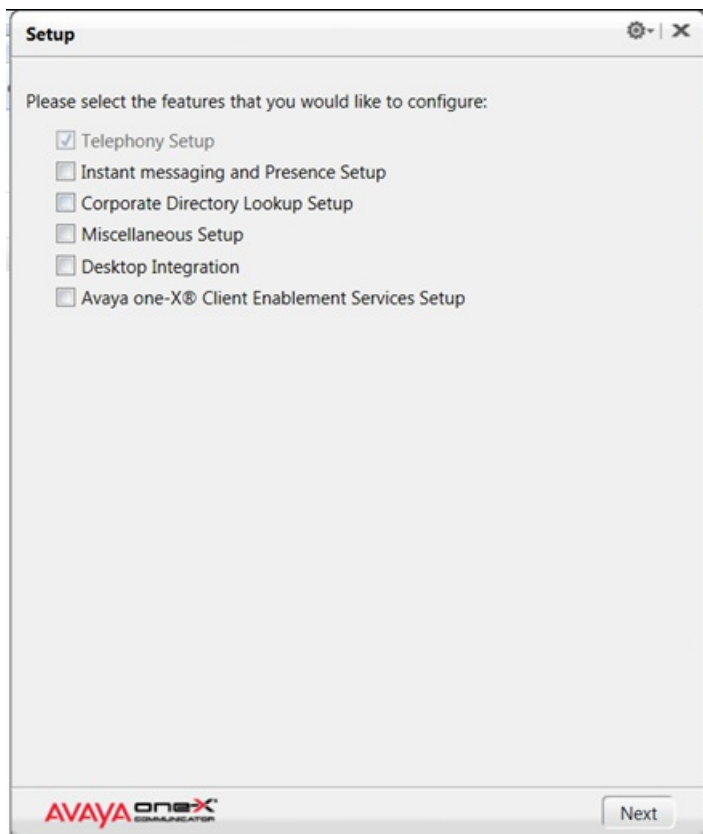
Details

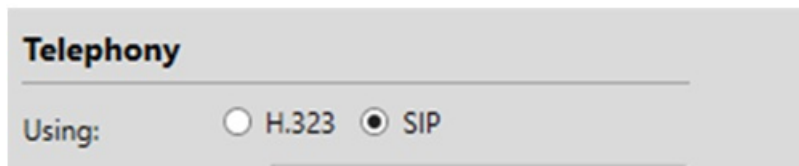1. Double click on the **Avaya One-X Communicator** icon on the desktop.

- Avaya may try to Auto-discover settings.

2. Leave all options unchecked on the **Setup** screen **except Telephony Setup** and click on **Next**.

3. On the **Telephony** screen, change the **Using** option from **H.323** to **SIP** and click on **Next**.
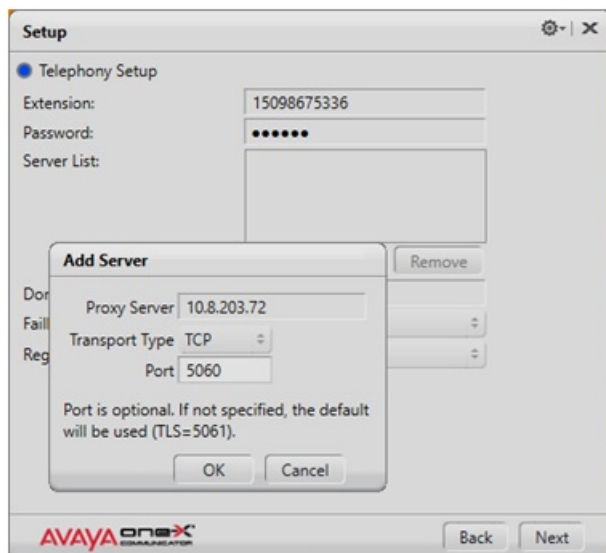

4. On the **Setup > Telephony Setup** screen, add the assigned DID **Extension,** which is an 11-digit number assigned to each person**,** and the default **Password**. Default password is **123123**.

   NOTE: Numbers in below pictures are only meant for example purposes. Each employee will be assigned their own extension to use when setting up the softphone.
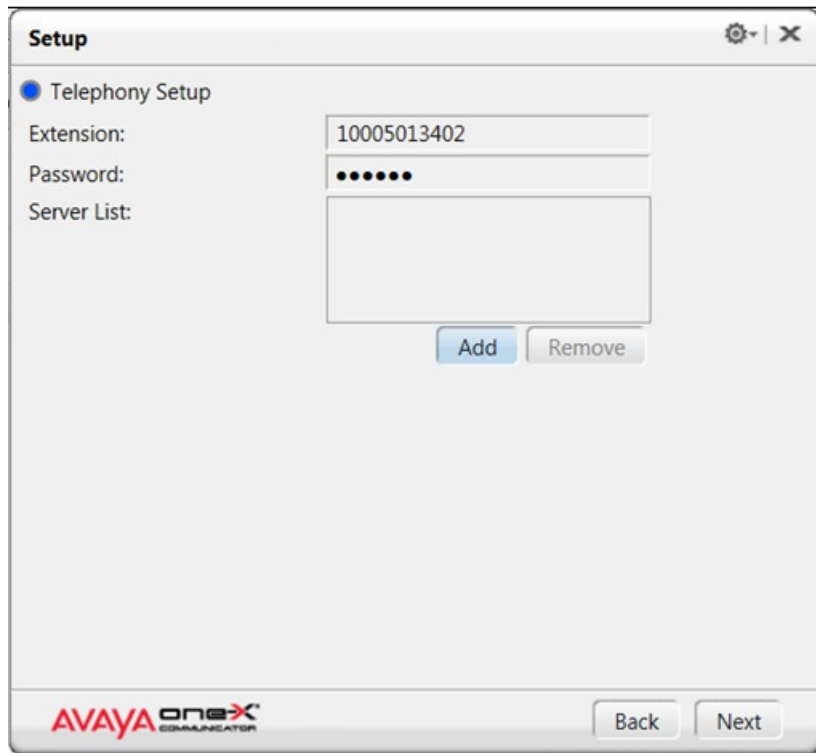
5. Click on the **Add** button to add the **Server List**. Add the following to **Server List**: **10.8.203.72.** Click on **Add** again and add **Server List: 10.16.203.72.** Make sure **TCP** is in the drop down for the **Transport Type** and **Port** is set to **5060. Click on OK.**

6. Back on the **General Settings** > **Login** > **Telephony** screen, enter **qualfon.com** into the **Domain** field. Click on **OK**.
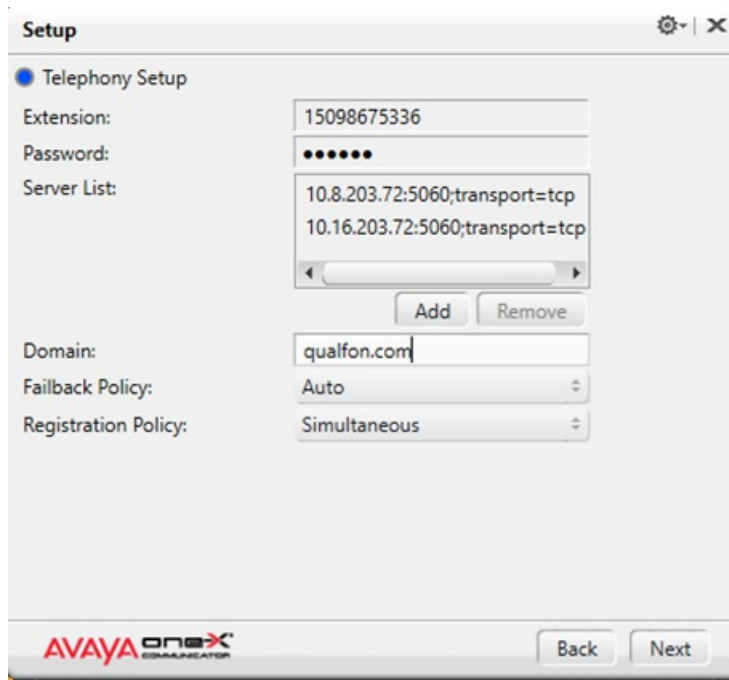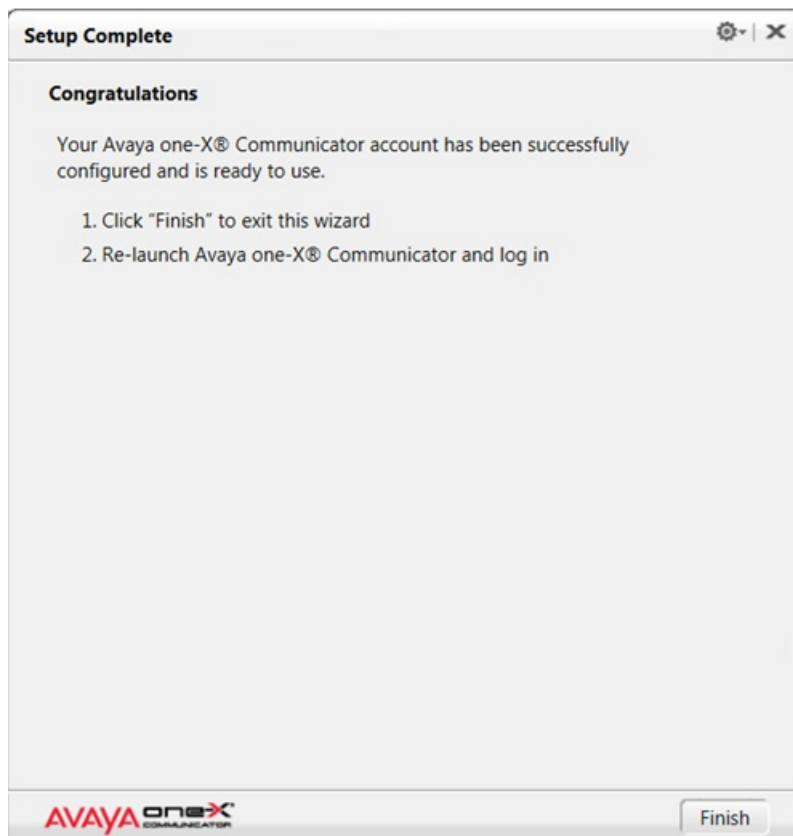
7. On the **Setup** > **Telephone Setup** > **Add Phones**, leave everything blank and click on **Next**.
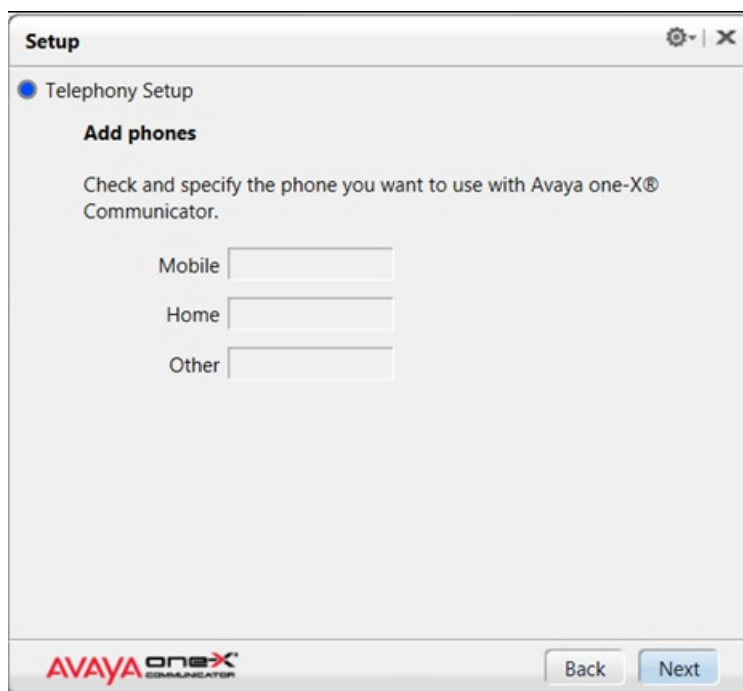
8. On the **Setup** > **Telephone Setup** > **Select phone for placing and receiving calls**, select **This Computer** and click on **Next**.
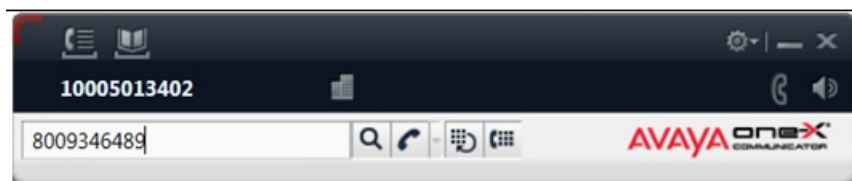
9. On the **Setup Complete** screen, click on the **Finish** button and the setup will close.

10. Relaunch Avaya One-X Communicator. Verify the **Extension / Password** values and that **Place and receive calls using** is set to **This Computer**. Click on **Log In**.

11. The Avaya One-X Communicator connection is complete. Minimize the window and don't log out until the end of your shift.

Related Articles

Revision History

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