

# FedEx Pickup Instructions

## Introduction

Page details how to place a FedEx Pickup.

## Details

1. Enter the following address in a web browser: <https://www.fedex.com/en-us/shipping/schedule-manage-pickups.html>
2. Click on the **pickup request** link under **One-Time Pickup**.



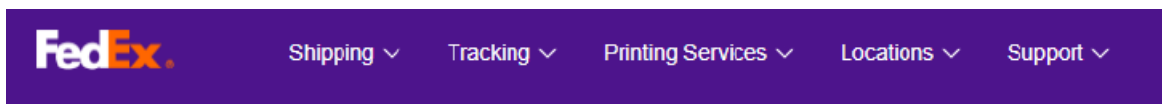
## One-Time Pickup

Arrange a one-time shipment pickup\*, and we'll send a FedEx courier to your location. You can schedule a pickup through the pickup application or while creating a label in FedEx Ship Manager.\*\*

1. [Create an account](#) or [log in](#)
2. Create your [shipping labels](#)
3. Complete your [pickup request](#)

[OR SCHEDULE A FREIGHT PICKUP](#)

3. Click on the **FedEx Ground Return Pickup** link.



fedex.com Login  
for access to Pickup

\* Denotes required field.

Registered fedex.com Users	New fedex.com Users
<p><b>IMPORTANT</b> For best results, please disable your pop-up blocker.</p> <p>Enter your user ID and password to login</p> <p>* User ID <input type="text"/></p> <p>* Password <input type="password"/></p> <p><input type="checkbox"/> Remember my user ID on this computer.</p> <p><a href="#">Login Help</a> <a href="#">Forgot/Reset your password or user ID?</a> <a href="#">Login</a></p>	<p><a href="#">Sign Up Now!</a> Access and customize many fedex.com online services with a single user ID and password.</p> <p><a href="#">Learn More Now</a> Click here if you'd like to learn more about the Features &amp; Benefits, Tips &amp; Recommendations, and News &amp; Promotions for this application.</p> <p><a href="#">FedEx Ground Call Tags</a></p> <p><a href="#">FedEx Ground Return Pickup</a></p> <p>Try out the new fedex.com Interactive Help Guide.</p> <p><a href="#">Learn More &gt;&gt;</a></p>

4. Fill out the **form** using the Tracking from the return label included and click the

## Schedule pickup button.

### Schedule a Ground Return Package Pickup FedEx Ground Pickup Information

[? Quick Help](#)

**1 Enter information** **2 Pickup confirmation**

To schedule a FedEx Ground Return Package Pickup, please complete the information below.  
Asterisk (\*) indicates required fields.

Pickup information	Pickup information - continued
<p>*Tracking ID from label <input type="text"/></p> <p>*Country <input type="text" value="United States"/></p> <p>*Contact name <input type="text"/></p> <p>*Company <input type="text"/></p> <p>*Address <input type="text"/></p> <p><input type="text"/></p> <p>*City <input type="text"/></p> <p>*State/Province <input type="text" value="&lt;Select&gt;"/></p> <p>*ZIP/Postal code <input type="text"/></p> <p>*Phone number <input type="text"/></p>	<p>*Pickup type <input type="radio"/> Business <input type="radio"/> Residence</p> <p>*Pickup date <input type="text" value="2/19/2021"/></p> <p>*Number of packages <input type="text" value="1"/></p> <p>*Does any package exceed 150 lbs or contain a hazardous material? <input type="radio"/> Yes <input checked="" type="radio"/> No</p> <p>Pickup location <input type="text" value="None"/></p> <p>Special instructions <input type="text"/> <small>(65 character maximum)</small></p>

**Please note:**

- You can schedule a FedEx Ground return pickup on **Monday-Friday** for business locations or **Tuesday-Saturday** for most residential locations and up to 14 days in advance.
- You must have a Return label issued to you by an authorized FedEx Ground shipper. This page is NOT for FedEx Ground Call Tags or FedEx Ground customer 'call-in' pickups.
- Packages picked up from a residence may have one additional transit day; for faster returns, packages can be dropped off at FedEx staffed locations.
- The pickup window for Business locations is 8am-6pm and most Residences is 8am-8pm. Use the special instructions to request an alternative time frame or other pickup comments. These requests are not guaranteed to be accommodated. (Limit 65 characters including spaces).

## Related Articles

## Revision History

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