

Webcam Setup

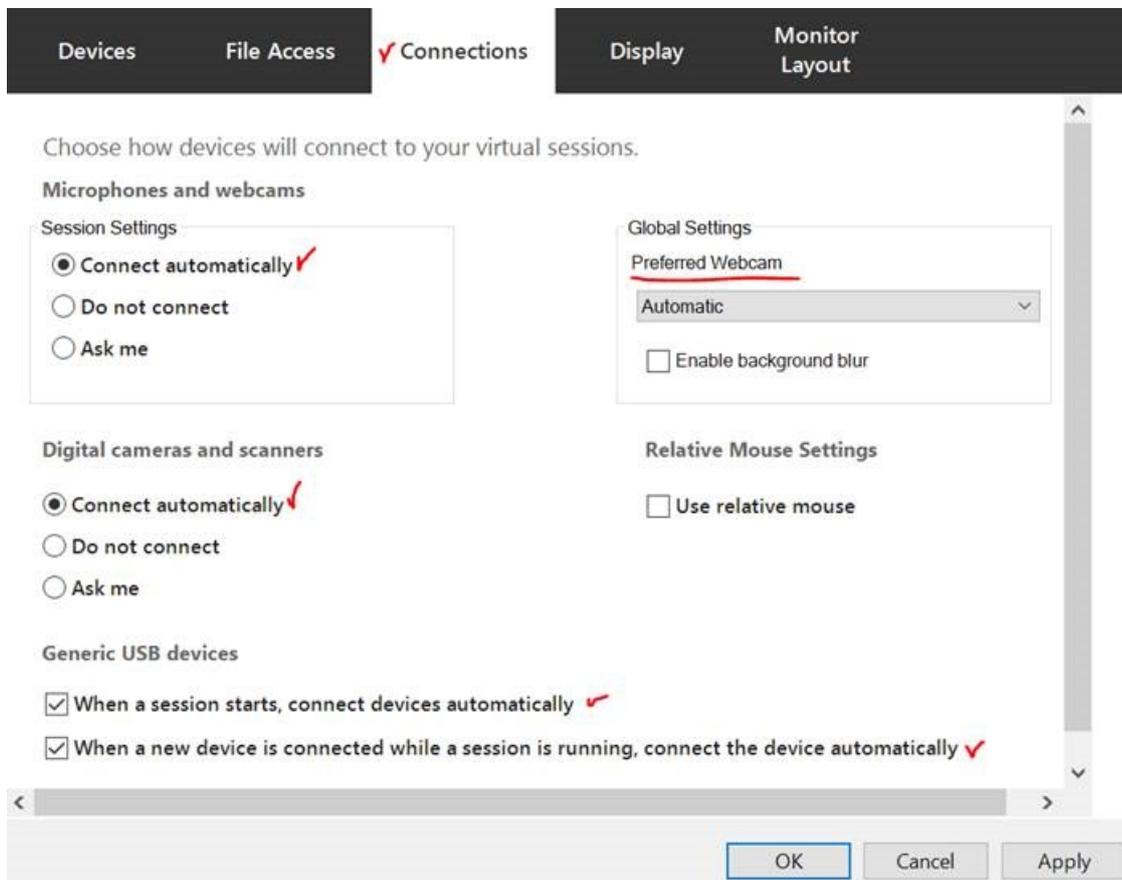
Introduction

Below is a step-by-step guide to help you get started with your Logitech C270 HD webcam.

Details

1. Unbox the webcam: Open the box and take out the webcam and the USB cable.
2. Plug in the webcam: Connect the webcam to your computer using the USB cable. The webcam should be automatically detected by your computer and the drivers should be installed automatically.
3. Adjust the webcam: Adjust the webcam to the desired angle and position. You can use the universal mounting clip to attach the webcam to your laptop or monitor.
4. Test the webcam: Open your preferred video conferencing app and test the webcam. You should be able to see yourself on the screen.
5. Adjust the settings: If you are not satisfied with the video quality, you can adjust the settings of the webcam.

Note: Citrix users would want to launch Citrix after they plug it in and it's working on the pc and select the following selections:



If you encounter any issues with your webcam, try the following basic troubleshooting steps:

1. Restart your computer: Sometimes, restarting your computer can help resolve issues with your webcam.
2. Check the connection: Ensure that the webcam is properly connected to your computer. If it is connected via USB, try plugging it into a different USB port.
3. Check the settings: Check the settings of the application you are using the webcam with. Ensure that the webcam is selected as the default camera and that the microphone is selected as the default audio input device.

Here are the step-by-step instructions to test your webcam in Microsoft Teams:

- A. Open the Microsoft Teams desktop app on your computer.
 - B. Click on your profile picture located at the top right corner of the screen.
 - C. Select **Settings** from the dropdown menu.
 - D. Click on **Devices** from the left sidebar.
4. Under the **Camera** section, you can check if your camera is working by selecting the **Camera Preview** option. This will show you a preview of your camera and surroundings. Alternatively, you can use the **Test call** functionality to check your camera, microphone, and speaker. To do this, click on **Make a test call** under the **Audio Devices** section. Follow the instructions given by the Test Call Bot and record a short message to check the full functionality of your computer's peripherals.
 5. Run the Hardware and Devices troubleshooter: Press the Windows key + W and type "troubleshooting". Select "Troubleshooting" from the search results and click on "View all" in the top left corner.

Related Articles

Revision History

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