Windows App Install For VDI

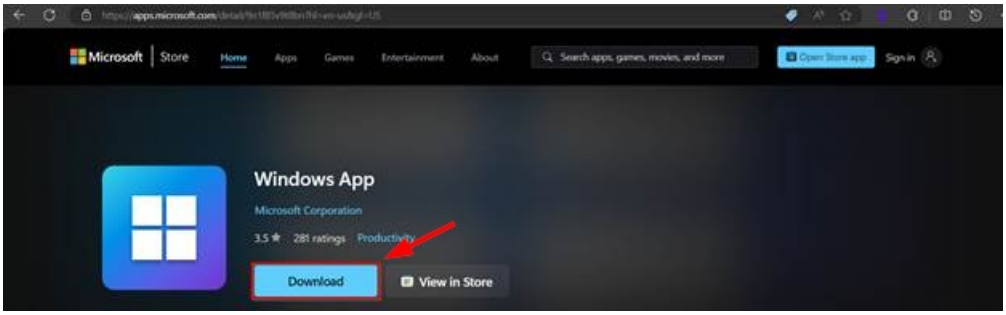
Introduction

This page explains how to install the Windows App to access a Qualfon VDI.

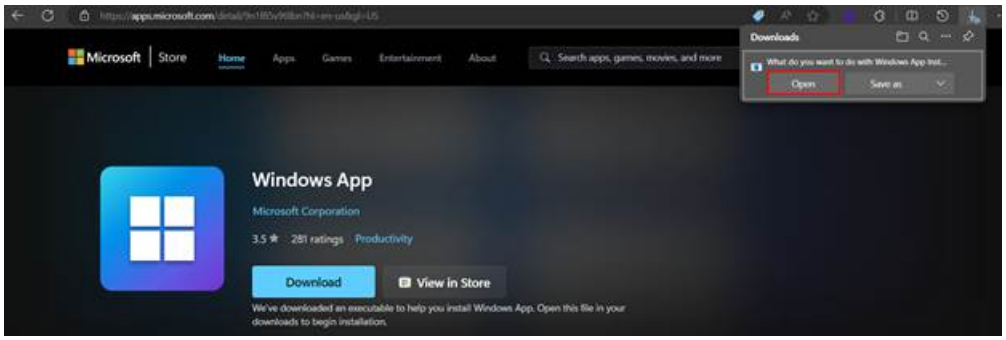
NOTE: If the Windows App requires an update, follow the How to Check for Updates to Windows App process.

Details

1. Visit the Microsoft Store on your computer and download the **Windows App**.
    A. Or visit this page to download the **Windows App** directly by clicking the blue **Download** button.



2. Click **Open** in the top right (or bottom of browser) to open the file.

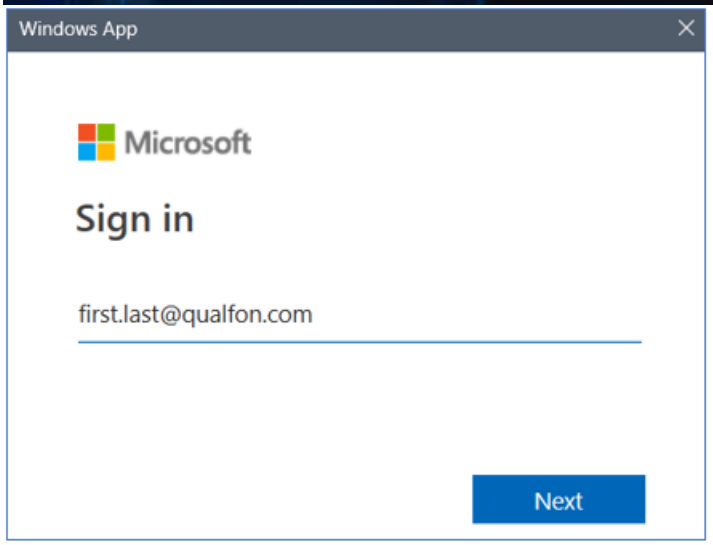




3. Windows App will install and open. **Sign in** with your **Qualfon email address** and **accept** the **2FA MS Authenticator** push to your mobile device.

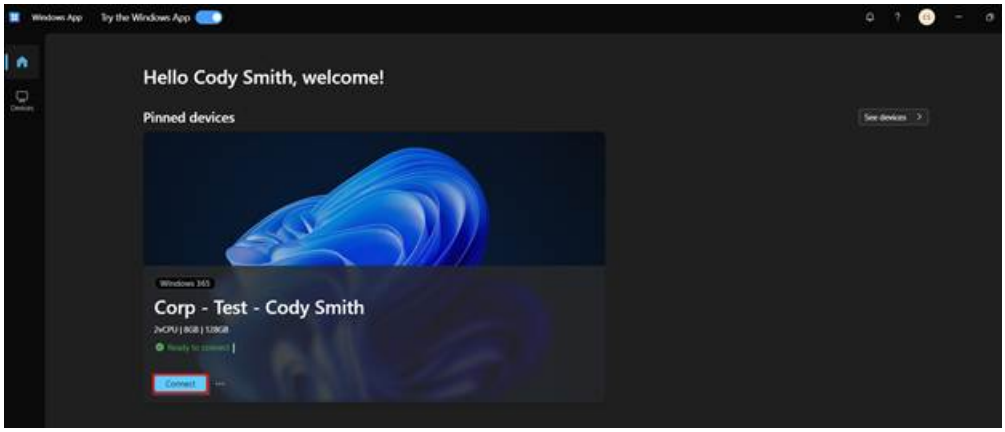
    NOTE: Windows App may also be accessed via the **Windows Start menu**.



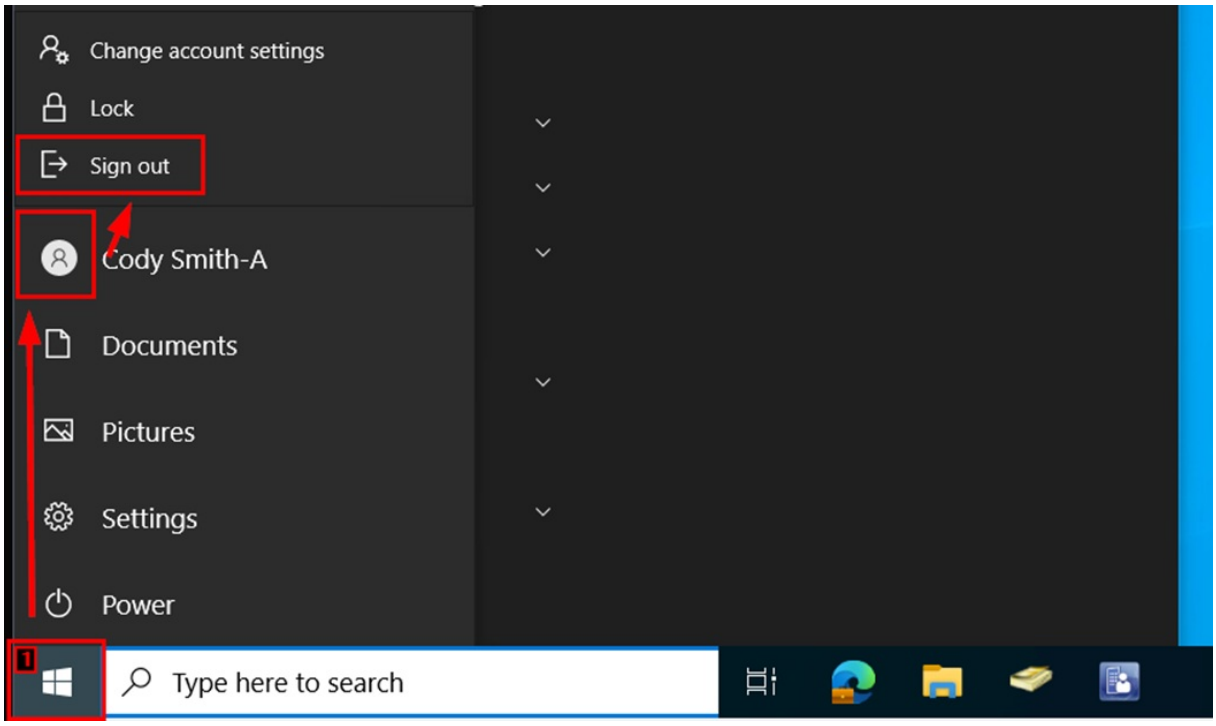




4. Once signed in, the dashboard will display your assigned VDI(s). Click the blue **Connect** button to open your VDI.



5. At the end of your shift select **Sign out** to end your VDI session, as shown below. If required, you can also **Restart** the VDI to end your session.



Related Articles

Revision History

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