Windows App Install For VDI
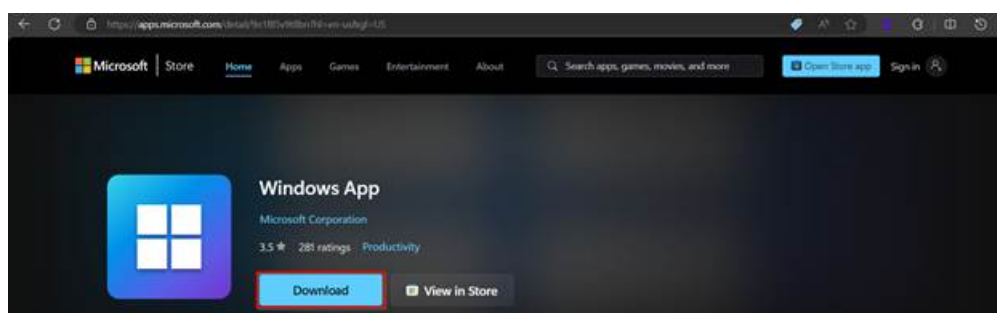
Introduction

This page explains how to install the Windows App to access a Qualfon Virtual PC (VDI).
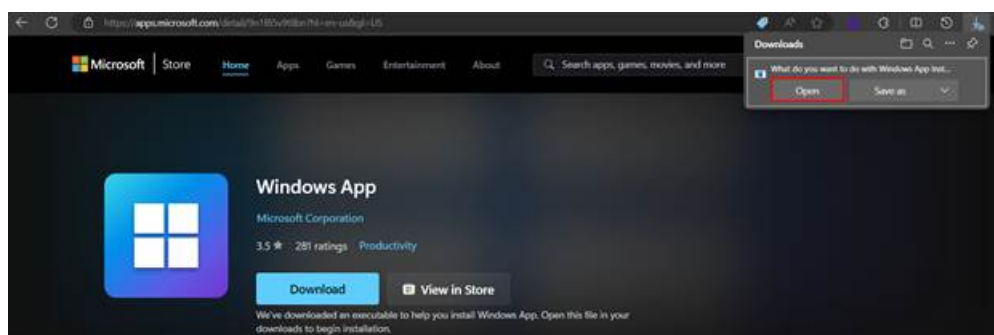
NOTE: If the Windows App requires an update, follow the How to Check for Updates to Windows App VDI process.

Details

1. Visit the Microsoft Store on your computer and download the '**Windows App**'.

   A. Or visit this page to download the **Windows App** directly.
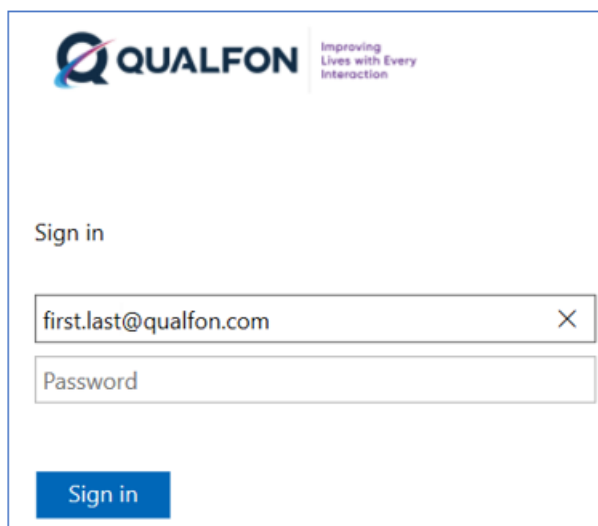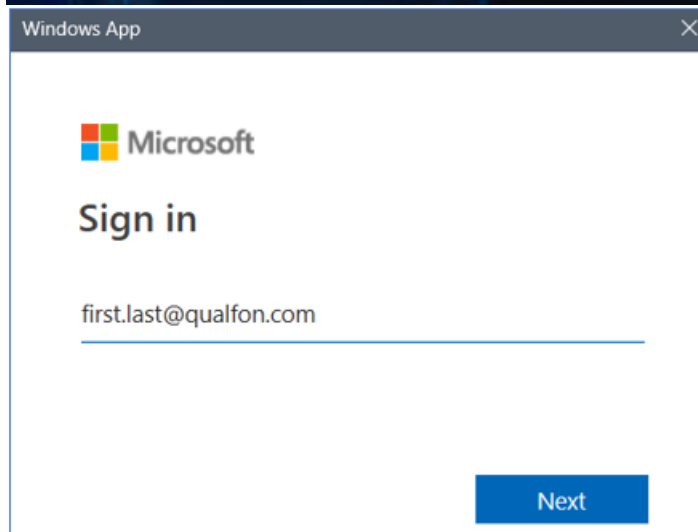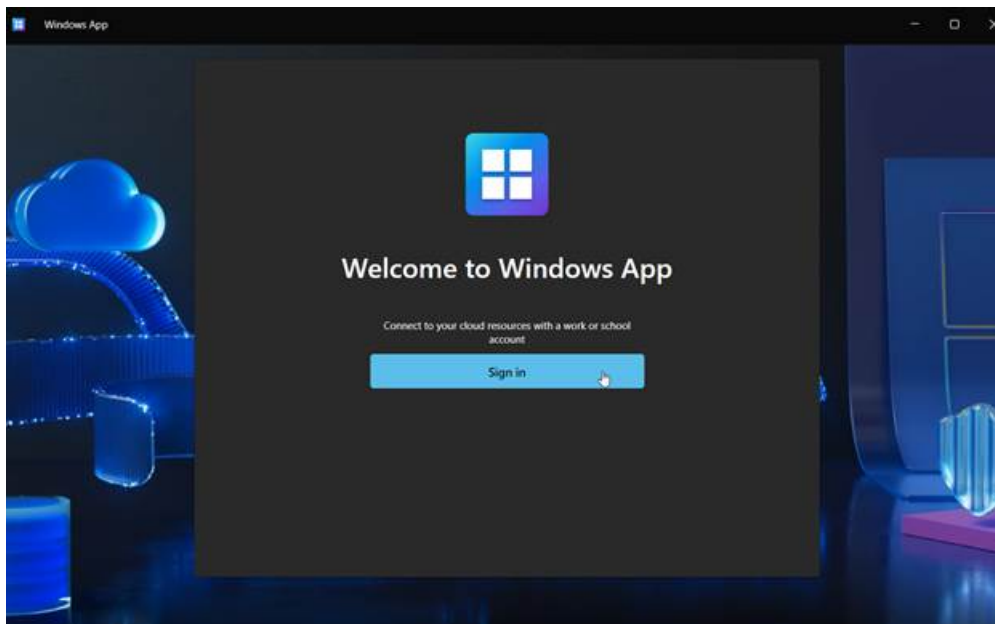

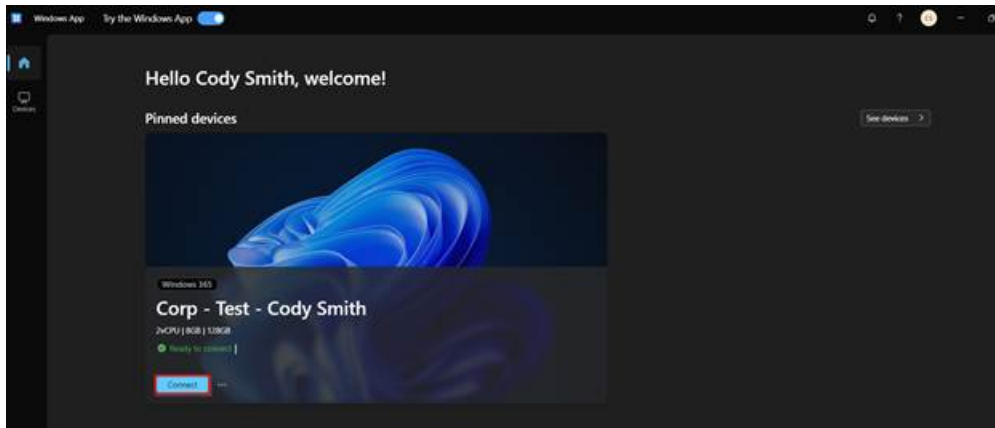2. Click **Open** in the top right corner (or bottom of browser) to open the file.

3. Windows App will install and open. **Sign in** with your **Qualfon email address** and **accept** the **2FAMS Authenticator** push to your mobile device.
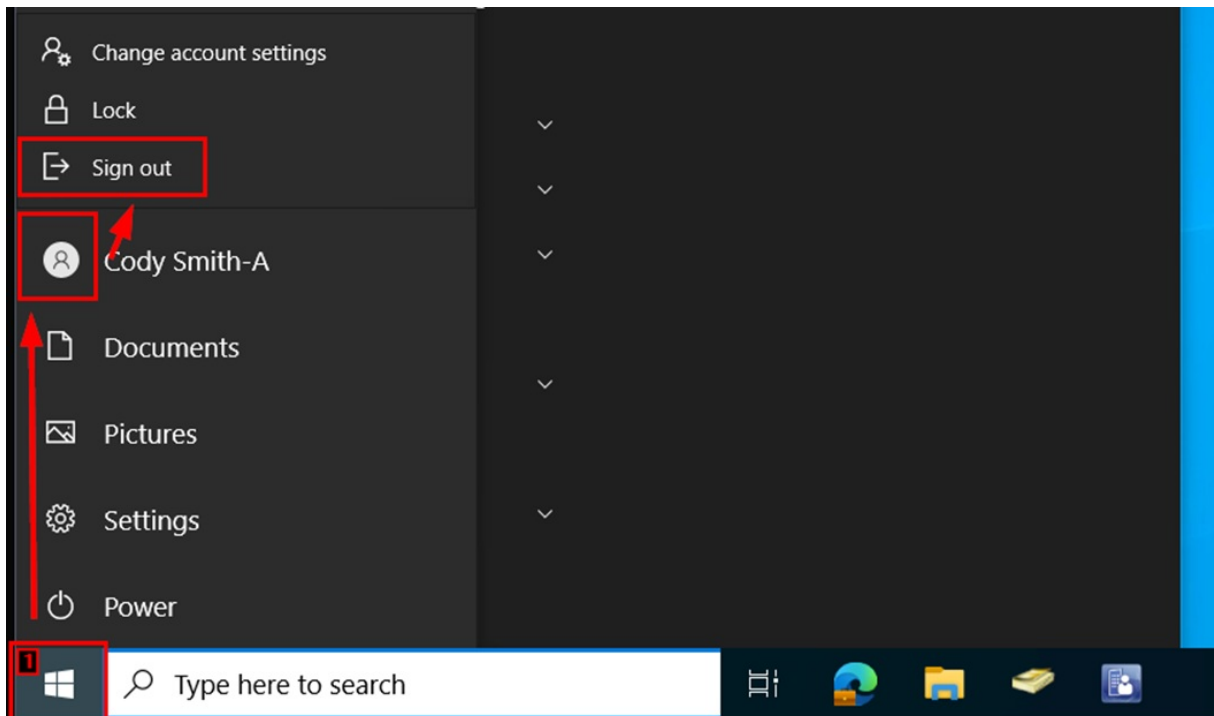
   NOTE: Windows App may also be accessed via the **Windows Start menu**.

4. Once signed in, the dashboard will load, showing your assigned VDIs. Click **Connect** to launch your VDI.

5. When your shift is over, **Sign out** (or **restart**) the VDI to properly end the connection.

Related Articles

Revision History

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